

Mission Statement

ITS creates and maintains technology infrastructure, facilities, and services so that students, faculty, and staff can effectively apply networking, computing, and telecommunications technologies to accomplish the educational mission and business objectives of Davidson College. Our work is based wherever possible on standards for hardware and software. We anticipate campus needs in order to explore and develop solutions as needs arise. Our mission is accomplished by providing services that meet the needs of varied constituents or that focus on specialized technologies.

Academic Technology Services meets the evolving information technology needs of Davidson's academic programs, providing support for faculty in integrating information technology into teaching and learning as well as exploring, developing, and promoting the use of next-generation technologies to support and enrich instruction at Davidson.

Student Computing Services provides facilities and support, including public computer labs, wireless access, and wired network access in residence hall rooms, to meet students' needs for technology in their class work and, to the extent possible, for personal learning projects.

Administrative Systems supports efficient and effective administrative operations through technical support for Banner and other information management systems in the college in order to ensure data security and to provide timely, accurate data as the basis for management decisions.

Help Services solves problems for faculty, staff, and students, helping them to use technology to meet their needs in learning, research, or administration. Help Services is the campus-wide point of contact for assistance from ITS for services, projects, and supported software and hardware.

Desktop Support Services assists teaching, learning, research, and administrative operations by providing standardized, up-to-date, and reliable hardware and software configurations for faculty and staff desktop workstations.

Data Network Services provides a flexible, secure, manageable, and reliable network infrastructure and network-based services to support teaching and learning, scholarship and research, and administrative operations. It manages central systems and servers that support teaching and research, collaboration, communication, data storage, administrative and academic operations, and connectivity to Internet resources.

Telecommunications services provides functional, manageable, and reliable voice services to faculty, staff, and students including voice mail and unified messaging to support all aspects of college operations. The switchboard assists public callers with professional and helpful service.